

March 2016

What You Need to Know About Your Utility Bill

Beginning this month, residential customers will begin receiving monthly utility bills. **The enclosed bill is your final bi-monthly utility bill at 2015 rates.**

You may notice that your bill is slightly higher than usual. This is because we extended the billing period – up to 10 weeks – from mid-December to the end of February. Your final meter reading covers consumption over this longer period. New utility rates came into effect March 1, 2016.

New Utility Rates

In December 2015, a comprehensive financial review by new management determined that the *actual costs* of providing Chestermere customers with water, sanitary sewer, storm water and solid waste collection services were not being fully recovered with the current utility rates. In order to fully cover the cost of providing utility services, CUI requested a 25% increase to be approved by Chestermere City Council.

Last month, City Council approved a 25% increase on storm water and solid waste, and a 15% increase on water and sanitary (sewer) in 2016.

For more detailed information on why utility rates are increasing, please visit: cuinc.ca/DidYouKnow

Average Residential Bill Increase

The average customer can expect to see an increase of \$21 per month (\$0.72 per day) on their household utility bill. The approved 2016 utility rates will be reflected on your April bill.

2016 Residential Utility Rates

Residential Utility Rates	2015 Rates \$/month	2016 Rates \$/month
Water <ul style="list-style-type: none">• Fixed Monthly• Variable 0 – 18m3• Variable +18m3	19.36 0.92 1.85	22.26 1.06 2.13
Sanitary (Sewer) <ul style="list-style-type: none">• Fixed Monthly• Variable 0 – 18m3• Variable +18m3	35.66 1.09 1.54	40.89 1.26 1.77
Storm Water <ul style="list-style-type: none">• Fixed	9.90	12.38
Solid Waste Collection <ul style="list-style-type: none">• Fixed	23.89	29.87
Lifecycle Fund	3.56	3.56

A complete listing of rates is available at www.cuinc.ca.

Contact Us

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