

CUI E-Billing

CUI Account Number: _____

CUI Account Holder: _____

CUI Service Address: _____

Phone (home): _____ Phone (mobile): _____

Mailing address: _____
(if different from service address)

Primary Contact Person: _____
(if different from account holder)

Phone (preferred): _____

E-mail Address: _____

How We Will Use Your Information

CUI is collecting, using and disclosing your personal information, provided on this form, for the purpose of administering a customer account database, and should you select to participate, for the electronic billing system and pre-authorized payment plan options. The personal information collected here is protected under the Personal Information Protection Act (PIPA), and in accordance with our Privacy Policy which may be found at <http://www.cuinc.ca/company-information/reports-and-information/>. If you have any questions about the collection, use and disclosure of personal information, or would like a copy of our Privacy Policy please speak to our Customer Service Agents at 403-207-7284. CUI may from time-to-time communicate directly with the primary contact person listed above through electronic means about your account, invoicing, and utility operations. In compliance with Canada's Anti-Spam Legislation we would like your consent to receive information on new programs and services and other communications such as special event notifications, service disruptions and customer surveys we send from time to time. If you wish to continue to receive communications from us, please indicate your consent by checking the box below. If we do not receive your consent we may be unable to continue sending you information about programs and new services, and other communications not directly related to your account. If you have any questions, or if you wish to withdraw your consent at any time, please feel free to contact our Customer Service Agents at 403-207-7284 or email us at myaccount@cuinc.ca with **UNSUBSCRIBE E-BILLING** in the subject line.

I consent to receiving commercial electronic messages.

Electronic Billing (e-billing)

E-billing is a simple and reliable way to receive your invoice. When you sign-up for e-billing service you will get a PDF of your utility bill sent directly to your email. There is no paper, no postage and no delay.

Yes, please sign me up to receive my CUI utility bill electronically via email.

I, the undersigned, accept the following terms and conditions as part of the CUI e-bill service. I understand that by enrolling in e-billing I will no longer receive a paper copy of my CUI utility bill. A PDF attachment will be sent to the email address I have supplied. It is my responsibility to provide the correct email address and to inform CUI of any changes. If I have not received my utility bill by the 15th of each month, I should contact CUI. Non-receipt is not justification for late payment and penalties will apply. I further understand that I have the right to withdraw from e-billing and return to paper billing at any time by contacting CUI.

Authorized Account Holder:

Print Name

Signature

Date