



CUI is pleased to announce that the City of Chestermere has adopted the new and improved Waste Management Bylaw. The new bylaw, effective June 15, 2015, was passed after careful consideration and debate by Council during two meetings. This marks a significant step in our community's journey to be a leader in waste, recycling and composting.

Significant highlights of the new bylaw include:

- Items that can be composted or recycled cannot be placed in the garbage
- Everyone must compost and recycle – not just single family dwellings
- Garbage limits have changed from four bags to one bag
- In compliance with City of Calgary Landfill regulations, garbage bags must be clear.



Although these rules are new, Chestermere has already embraced the new curbside program. A huge congratulations to our City in diverting a significant portion of our garbage from the landfill! There is still much data to be collected, but within the first two weeks it appears that our garbage volumes have decreased by 60%. The success of the program depends on active participation from residents and we are so thrilled to see you all making efforts to compost and recycle.

On another note, summer is in full swing and it looks like we are in for a hot one. As mentioned in my last message, we encourage you to take extra care this time of year in the maintenance of your sprinkler system and to avoid overwatering your lawn.



As an example, a ½ inch garden hose, with a 100 foot length and at 40 psi pressure, will provide about 0.4 liters every second. It doesn't sound like much, but in an hour, that equates to approximately 1,440 liters or 1.4 cubic meters of water. Let's also assume that you water an hour each night for a billing period of sixty days. That adds up to \$285 more on your water bill over and above the water that you already use inside the home.

For some, it's the price you are willing to pay for a green lawn. For others, that's a pretty heavy dent in the pocket book. While this is a hypothetical example, the fact remains that outdoor watering can have a very real impact on your water bill, so please be mindful when watering your lawn.

One last item. Hopefully you have noticed the request to participate in our customer survey included with this letter. These survey results are an important tool that helps us gauge how well we are doing and where we can improve. We value your feedback and want to hear from you. It should take less than five minutes to complete and there is a chance to win free fixed charges for a year – a value of about \$1,100!



As always, I'm open to questions and comments. I can be reached at 403-207-8148 or by e-mail at rmacintosh@cuinc.ca. Have a great summer!

Ray MacIntosh, President & Chief Operating Officer

Facebook.com/CUINCdotca

Twitter: @CUI_Uilities



Take Our Customer Survey Today For a Chance to Win!

We are continuously working to improve our service to you.

In recognition of the time you have taken, we will be drawing one lucky resident's name for a full year's waiver of their fixed CUI Utility Charges for water, wastewater, stormwater and curbside recycle, compost and garbage collection, an approximate value of approximately \$1,107 (*this approximate is based on 2015 rates*).

www.cui-survey.com

You have from now until **Saturday, August 15th** to fill out the survey (www.cui-survey.com) for a **chance to WIN a full year's waiver of your 2015 fixed CUI Utility Charges** for water, wastewater, stormwater and solid waste (**an approximate value of \$1107!**)

*One entry per household, limited to residents of Chestermere. Draw will be held Wednesday, September 30th.

*Printed surveys may also be picked up at our office at #403 – 320 West Creek Drive