

January 2017

2017 Rate Change

On December 19, 2016 the City of Chestermere (acting in its role as CUI's regulator) approved the following residential rates for 2017. You will see these rates applied to January usage on your next CUI bill.

Residential Utility Rates	2016 Rates \$/month	2017 Rates \$/month
Water		
Fixed Monthly	22.26	28.01
Variable 0 – 18m ³	1.06	1.33
Variable +18m ³	2.13	2.68
Sanitary (Sewer)		
Fixed Monthly	40.89	40.89
Variable 0 – 18m ³	1.25	1.25
Variable +18m ³	1.77	1.77
Storm Water		
Fixed	12.38	16.03
Solid Waste		
Collection	29.87	23.03
Recycle Centre Fee		4.09
Lifecycle Fund	3.56	3.56

Information regarding CUI's other rates, fees and charges can be found on our website at <http://cuinc.ca/my-account/rates/>

Website Refresh!

We listened to your feedback and we are excited to announce the launch of our new, refreshed website. It's easier to navigate, find information on and has some great tools to help you with curbside collection. Some features of our refreshed website include:

- [Pickup schedule](#) – search for your address, obtain your pickup schedule and send yourself automated reminders
- [Sorting Central](#) – the easiest way to determine what waste goes in each bin

Take a look and let us know what you think!

Separation of Organics from Garbage

The City's Waste Management Bylaw as approved by Council in May 2015 has played an important role in helping CUI to manage costs related to disposing of the City's residential waste as demonstrated by the 2017 reduction in solid waste collection rates.

CUI is required to ensure the diversion of organics from the solid waste stream in order to continue using the City of Calgary landfills.

The Bylaw, which has been implemented in phases, comes into full effect in 2017. For residential customers, this means that compostable materials (organics) must be disposed of in the CUI provided green bin. Garbage bags containing compostable materials will not be collected. CUI will be working with customers over the coming months to help ensure a smooth transition to the new requirements.

To help determine what waste goes where, we have launched a new tool on our website – [Sorting Central](#). This new, easy to use tool allows you to search for an item and receive instructions on how to dispose of the item.

Connect with Us

Phone: 403-207-7CUI (7248)

Email: myaccount@cuinc.ca

Refreshed Website

www.cuinc.ca