



MARK YOUR CALENDARS FOR THE LIFT STATION 13 OPEN HOUSE!

April 22, 2018
1:00 pm – 3:00 pm
Lift Station 13
200 Rainbow Road

You are invited to come and celebrate Earth Day with us by touring Lift Station 13. Learn more about our operations and see what the inside of a lift station looks like.

Space is limited. Register now for a guided tour by contacting us at 403-207-7284, cui@cuinc.ca or www.cuinc.ca/events. We look forward to seeing you!

SIGN UP NOW FOR E-BILLING AND HELP THE ENVIRONMENT

Receive your bill earlier and save paper by having your monthly statements delivered directly to your email inbox. Since our e-bills come as pdf attachments, you still have the option of printing it if necessary or saving an electronic copy for future review.

Sign up in three easy steps! Check it out at www.cuinc.ca/my-account/your-bill/.

WESTMERE POND PROJECT UPDATE

With the potential for a significant melt as our temperatures warm up, we're happy to report that our Westmere Pond Project is nearing completion.

In response to a heavy rainfall event in 2015 which resulted in severe flooding in several areas of Chestermere, a review of the Westmere Pond System was conducted. As a result, a recommendation was made to add a storm pipe from Westmere Pond to Chestermere Lake.

The 1.2 kilometers of underground pipe has now been installed. The piping begins at an existing outlet control structure at the pond and runs adjacent to Chestermere Boulevard to discharge directly into the lake. The project included three augured pipe crossings beneath Chestermere Boulevard and Windermere Boulevard; installing high-density polyethylene pipe through horizontal directional drilling. The surface work and landscaping will be completed later in the spring once we get some warm days without precipitation!



STAYING SAFE AROUND WATER AND ICE

It feels like winter will never end, but we hope warm spring temperatures are on their way to Chestermere very soon! With warmer temperatures, we can expect to see lots of thawing snow and ice. Please don't forget that our lake and storm ponds are also melting. The ice surfaces thaw and begin to break up as soon as temperatures start to rise. Any ice surfaces at this time of year should be avoided to prevent accidents from happening.

Chestermere's storm ponds are designed to receive and store water during rain and snow melt events which means that water levels in storm ponds can change very rapidly (just like our weather). The water in storm ponds is runoff. It is not safe for consumption because it contains many hazardous natural and manmade substances such as road salts, oil, fertilizers, and fecal matter to name just a few. These substances get caught up in the runoff during rains and snow melts and are carried into the storm system via an underground network of pipes. There is no pre-treatment of storm water before it gets captured in our ponds.

Enjoy spring and stay safe Chestermere - please keep yourself, your children and pets completely out of the ponds!

ACCOUNT INFORMATION

Please ensure we have your telephone number and email on file. It's important for us to be able to contact you in case of urgent water or sewer events.

Our customer service team is ready to assist you! Call 403-207-7284 or email myaccount@cuinc.ca.