



## MARK YOUR CALENDARS!

### ANNUAL REPORT TO THE COMMUNITY

**April 11, 2018**

**6:00 pm – 8:00 pm**

**Lakeside Golf Club**

555 Lakeside Greens Drive

Customers are invited to attend our Annual Report to the Community meeting, to receive information and provide feedback on CUI's annual performance.

Doors open, and registration begins at 6:00 pm. Our CEO will make a presentation at 6:30 pm followed by a question and answer session. Representatives will be available throughout the evening to answer questions.

To RSVP or for further information, contact us at 403-207-7284, [cui@cuinc.ca](mailto:cui@cuinc.ca) or [www.cuinc.ca/events](http://www.cuinc.ca/events).

### LIFT STATION 13 OPEN HOUSE

**April 22, 2018**

**1:00 pm – 3:00 pm**

**Lift Station 13**

200 Rainbow Road

You are invited to come and celebrate Earth Day with us by touring Lift Station 13. Learn more about our operations and see what the inside of a lift station looks like.

Space is limited. Register now for a guided tour by contacting us at 403-207-7284, [cui@cuinc.ca](mailto:cui@cuinc.ca) or [www.cuinc.ca/events](http://www.cuinc.ca/events).

**We look forward to seeing you!**



## TIPS FOR PAYING YOUR BILLS ON-LINE

Finding CUI as a payee when setting up on-line banking varies from bank to bank. The banks all have different names in their drop-down menus as noted below. Try entering “Chestermere” and scroll through the options.

ATB	TOWN (CITY) OF CHESTERMERE UTILITIES
BANK OF MONTREAL	CHESTERMERE UTI
CENTRAL CREDIT UNION	CHESTERMERE UTIL
CIBC	CHESTERMERE UTILITIES INC.
ROYAL DIRECT	CHESTERMERE (CITY)-UTILITIES
SCOTIA BANK	CHESTERMERE CITY (TOWN) UTILITIES
TANGERINE BANK	CHESTERMERE – UTILITY
TD	CHESTERMERE UT

You will need your CUI customer account number (this varies from 4 digits to 8 digits). Please note that many banks require a 10-digit account number, so you need to **add zeros at the FRONT** of your account number, not at the end.

For landlords, please note that each time you have a tenant move IN, your CUI account number changes and your online payment account needs to be adjusted accordingly.

## ACCOUNT INFORMATION

Please ensure we have your telephone number and email on file. It’s important for us to be able to contact you in case of urgent water or sewer events. Our customer service team is ready to assist you!

Call 403-207-7284 or email [myaccount@cuinc.ca](mailto:myaccount@cuinc.ca)