



2018 Rates

On January 2, 2018, CUI confirmed the 2017 utility rates will apply throughout 2018.

Through diligent and close collaboration with our Shareholder, CUI is confident it can continue to maintain safe and reliable operations, ensure ongoing financial sustainability, and support municipal growth and investment, all while maintaining the utility rates approved by Council on December 19, 2016.

The 2018 residential rates are:

Residential Utility Rates	2017 Rates \$/month	2018 Rates \$/month
Water		
Fixed Monthly	28.01	28.01
Variable 0 – 18m ³	1.33	1.33
Variable +18m ³	2.68	2.68
Sanitary (Sewer)		
Fixed Monthly	40.89	40.89
Variable 0 – 18m ³	1.25	1.25
Variable +18m ³	1.77	1.77
Storm Water		
Fixed	16.03	16.03
Solid Waste		
Collection	23.03	23.03
Recycle Centre Fee	4.09	4.09
Lifecycle Fund	3.56	3.56

2018 Curbside Collection Schedule

CUI would like to thank Chestermere residents for your adherence to the recent shift to bi-weekly garbage pick-up. While we recognize these changes take some time to adjust to, we were extremely pleased with the uptake.

As many of you are aware, this shift was to allow us to continue weekly pick-up of compostables without incurring additional costs. Because of the City of Calgary's significantly increased landfill costs for any garbage loads containing designated materials (beginning with paper and cardboard), we want to ensure we're making it

as easy as we can for our customers to sort their waste appropriately.

Download the CUI Curbside Collection App Today!

Garbage, recycling, and compost schedules and reminders are available for CUI customers. Visit www.cuinc.ca/download or search "CUI Curbside" in the App Store or Google Play.

For more information on what can be disposed of in each stream – garbage, recycling, and compost – please check out "Sorting Central" on CUI's website at www.cuinc.ca/sorting-central/

Pre-Authorized Payment and E-billing Available

Pre-Authorized Payment: Sign up for the most convenient payment method – pre-authorized payment. With your permission, we'll debit your bill amount from your bank on the 27th of each month. You'll avoid late payment penalties and your bill will be paid worry free.

E-Billing: Have your bill delivered directly to your email inbox each month and view the PDF as an attachment. Save paper and receive your bill earlier than you would if it were delivered via mail.

Ready to sign up? Visit cuinc.ca/signup to download the forms or visit our office at #403, 320 West Creek Drive.

Connect with Us

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