



CURBSIDE CRITTERS?

With the recent arrival of summer-like weather, some customers have shared concerns about the arrival of summer's unwelcome guests; flies and their offspring (maggots) to their garbage bins and CUI carts.

CUI collects compostable materials (organics) and recycling on a consistent weekly year-round basis. This collection frequency is intended to decrease the amount of waste delivered to the landfill and increase the use of the recycling (blue) and organics (green) carts.

If waste is handled properly, maggots and other undesirable critters should not become an unmanageable problem. Flies lay their eggs where they think they will be safe and have a ready food source. Fly larvae (maggots) feed constantly on organics for three to five days before they pupate. Organics such as food waste and food contaminated paper products, should be put in the green cart which is collected weekly. Any containers with organic matter should be rinsed prior to being disposed of in the blue cart or garbage if they aren't recyclable.

Sometimes it can be tough figuring out what goes where. If you are seeing maggots in your garbage bin, please review how you are sorting and disposing of various items. Ensuring designated materials do not contaminate our garbage is a key reason for implementing our curbside collection program with clear bags. We want our waste management services to be efficient and effective, ensuring that we receive the highest possible value for our recyclables and pay the lowest price possible for disposing of uncontaminated waste to the landfill, the benefits of which flow right back to our customers through CUI's rates.

Use our Sorting Central application to take the guesswork out of sorting. It allows you to search for an item to find information on how to dispose of it. It's as simple as entering the item. Check it out: www.cuinc.ca/sorting-central

Here are some additional tips to help prevent an unwanted invasion of critters and bugs in your waste:

- Avoid disposing of loose organics in your green bin as they provide a ready feeding source. Use certified compostable bags. Paper bags are also a good option as they absorb liquids and reduce odors.
- Tie your bags tightly.
- Make sure the lids of your bins and carts are fully closed.
- Wrap food scraps in used newspaper, napkins or paper towels. This will keep flies from landing on the food, preventing them from laying eggs. If you already have maggots, get rid of them by pouring boiling water over them or sprinkling them with salt or vinegar.
- Minimize odors by sprinkling baking soda or powdered laundry soap in your green bin.
- Keep your bins clean (dish soap works great as an insect repellent as most of them contain the active ingredient borax). Periodically rinse your bins out and keep them in the shade.

QUESTIONS?

Our customer service team is ready to assist you! Call 403-207-7284 or email myaccount@cuinc.ca.

CURBSIDE COLLECTION TIPS



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- Place recyclables loose inside your blue cart.
- Compostable waste can be placed loose in the green cart, or in a compostable bag. Pet waste should be in a compostable or paper bag.
- Garbage is to be bagged and cannot contain recyclable or food waste materials. Contaminated bags will not be collected.
- Set out your garbage, green and blue carts **by 7 a.m. on your collection day** and no earlier than 5 p.m. the evening before.

- Place the carts and garbage where collection trucks can access it.
- Carts should be placed with the wheels against the front curb and on flat ground at road level. Make sure the carts aren't blocking traffic.
- Set garbage bags at least 30 cm (1 ft.) away from the side of your cart.



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- Point the arrows on the lids towards the centre of the road or lane.
- Leave enough space between carts and other objects. Ensure your carts are at least 1 meter (3 ft.) from obstacles on either side, such as parked cars, power poles, utility boxes, fences, downspouts and garages. You should be able to walk between and around your carts.
- Ensure there is at least 3 metres (10 ft.) of space above your carts.

- Pull empty carts back on to your property by 11 p.m. on your collection day.
- Store your carts in a shaded or covered area of your property, if possible.
- You are responsible for taking care of your carts and for keeping them clean. Periodically wash out your carts to help eliminate odours and keep the carts tidy.



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