



NEW GREEN CART COLLECTION SCHEDULE STARTS IN NOVEMBER

CUI will be collecting organics through the winter months on a bi-weekly schedule. This means that compostable materials in your green carts will be picked up once every two weeks starting in November. The collection of green carts will alternate with the existing bi-weekly collection of clear garbage bags. Blue carts (recycling) will continue to be collected on a weekly basis. Weekly green cart collections will start again in the Spring of 2019 when yard waste volumes increase.

For the **weeks of November 5 and 19**, put out your **green cart** and your **blue cart**. For the **weeks of November 12 and 26**, put out your clear **garbage bag(s)** and your **blue cart**. Your collection day will not change.

Never miss your collection day. Visit cuinc.ca/services/curbside-collection to view your schedule online and sign up to get free collection day reminders.

November 2018

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
Recycling						
Compost						
11	12	13	14	15	16	17
Recycling						
Garbage						
18	19	20	21	22	23	24
Recycling						
Compost						
25	26	27	28	29	30	
Recycling						
Garbage						

POTENTIAL CANADA POST WORK DISRUPTION

A potential Canada Post work disruption may impact mail delivery in Chestermere. In the event of a work disruption, you may experience delays receiving your monthly paper bills and when sending payments to CUI via Canada Post. Failure to receive a bill or loss of the statement, is not accepted as a reason for either non-payment or for exemption from any associated late payment penalties.

You can choose to receive your monthly statement as an electronic pdf file delivered directly to your email inbox. Sign up for e-billing now in three easy steps! Check it out at cuinc.ca/my-account/your-bill/.

CUI also offers several payment methods besides sending a cheque or money order in the mail, including online or telephone banking, making a credit card payment online using PlastiQ (a third-party service provider), or using a pre-authorized payment plan.

Eliminate the need for postage and the possibility of late payment charges and sign up for pre-authorized payments today. Visit cuinc.ca/my-account/payment/ for more information.



NEW OPERATING HOURS AT CHESTERMERE'S RECYCLE DEPOT

Chestermere's Recycle Depot located on the grounds of Chestermere's public works yard (281107 Township Road 243) is now open six days per week, from Tuesday through Sunday.

The new hours of operation are:

Tuesday to Friday	8 am to 7 pm
Saturday and Sunday	8 am to 4 pm
Closed Mondays, December 25, and January 1	

DID YOU KNOW?

Glass is now accepted in your blue cart! Ensure your glass bottles and jars are clean and dispose of them with other recyclable materials in your blue cart.

Also, beginning October 1, the City of Calgary is increasing disposal costs from \$113 per tonne to \$180 per tonne for any deliveries to their landfills containing prohibited materials. Prohibited materials include paper, cardboard, food and yard waste, and construction materials. To effectively manage Chestermere's disposal costs, we have increased our curbside waste inspections to ensure yard and food waste is disposed of in the green organics cart, recyclables are disposed of in the blue cart, and the clear bags do not contain prohibited materials. Carts and clear bags containing prohibited materials will be tagged and not collected.

Not sure what goes where? **Use our Sorting Central application** to search for an item and find information on how to dispose of it. Check it out: cuinc.ca/sorting-central

QUESTIONS?

Our customer service team is ready to assist you! Call 403-207-7284 or email myaccount@cuinc.ca.